



# Return Authorisation Request - CREDIT

**Auckland Head Office**  
 225 Bush Road, Albany  
 AUCKLAND  
**Phone:** (09) 415 9002  
**Fax:** (09) 415 9003  
**Email:** returns@cdlnz.com

**Christchurch Branch Office**  
 10b Moncur Place, Middleton  
 CHRISTCHURCH  
**Phone:** (03) 338 5520  
**Fax:** (03) 338 3410  
**Email:** chchreturns@cdlnz.com

Account Code	Company Name	Contact Person

<b>Phone:</b>	<b>Fax:</b>
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<b>Email:</b>
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<b>Address:</b>
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<b>Address:</b>
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Invoice Number	Invoice Date	CDL Product Code	Serial Number	Quantity

**Please provide a clear and accurate description of reason for return:**

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**Terms and Conditions for Credit Requests;**

Approval for credits must be requested on the Computer Dynamics LTD Return Authority (RA) Form.  
 Approval for credit is exclusively at the discretion of Computer Dynamics LTD and subject to conditions;

- Returned to CDL within 7 days of RA Approval, and within 30 days from date of invoice.
- Goods are returned in condition fit for resale - In original packaging, unsoiled and undamaged.
- Goods returned are clearly labeled with RA number on shipment packaging.
- Returned free to CDL with all costs, including original shipping costs to customer being payable by customer.

**No credit will be issued for goods that;**

- Are returned to Computer Dynamics LTD without an approved RA number.
- Have been specifically imported or manufactured for the customer.
- Are returned to in a condition unfit for resale.

Computer Dynamics does not typically accept return of goods over 30 days from invoice.  
 At the exclusive discretion of Computer Dynamics LTD, any goods accepted for return outside 30 days from invoice  
 Will be subject to a minimum of a 20% restocking and administration fee.

**RA Number**

**Date Issued**

**Return By**